|  |  |  |
| --- | --- | --- |
| General Requirements | | Feedback |
|  | GR1 - No use of Expedia Group or EPS names and logos |  |
|  | GR2 - Links to the EPS Terms & Conditions URL to be displayed |  |
|  | GR4 - EPS MOR - Proper use and display regarding credit card regulations |  |
|  | GR5 - EPS MOR or Property Collect - Evidence of PCI compliance supplied for applicable partners |  |
| Search Page | |  |
|  | SP1 - Where affiliate allows children to be included in bookings, proper messaging and input of child ages is implemented |  |
| Hotel/Room Availability | |  |
|  | AP1 - Bed type descriptions are present on each room |  |
|  | AP2 - Non-refundable flag is clearly visible |  |
|  | AP3 - Display Check-In & Special Check-in instructions |  |
| Booking Page | |  |
|  | BP1 - SSL encryption is present for personal data |  |
|  | BP2 - Display Check-In & Special Check-in instructions |  |
|  | BP3 - Cancellation policy & non-refundable tag clearly displayed |  |
|  | BP4 - Display charges due at the property separately within the price breakdown |  |
| B2C SA Specific | BP5 - Price Display must include the total price and breakdown of the taxes and fees |  |
|  | BP7 - If applicable, child ages must be reiterated |  |
|  | BP8 - EPS MoR or Property Collect: State when payment will be taken from the end traveler |  |
|  | BP9 - Compliance with European Economic Area Regulations: Payment Services Directive 2 (PSD2) |  |
|  | BP10 - EPS MoR – Payment processing location displayed on checkout pages |  |
| Confirmation Page | |  |
|  | CP1 - Price Display must include the total price and taxes and fees if a breakdown is provided |  |
| Confirmation Email | |  |
|  | ER1 - Itinerary IDs displayed properly |  |
|  | ER2 - Customer support to be clearly displayed, including links to online customer service tools |  |
|  | ER3 - Bed type descriptions are present on each room |  |
|  | ER4 - Display Check-In & Special Check-in instructions |  |
|  | ER5 - Display charges due at the property separately within the price breakdown |  |
| B2C SA Specific | ER6 - Price Display must include the total price and breakdown of the taxes and fees |  |
| Technical/ Sanctions | |  |
|  | TR1 - Provide unique Affiliate Reference ID with each booking request |  |
|  | TR2 - Provide the traveler Country Code with each request |  |
|  | TR3 - Billing Information |  |
| TR3a) Payor Name |  |
| TR3b) Billing Country |  |
| TR3c) Billing Zip |  |
|  | TR4 - Provide the customer email address or OR monitored email mailbox |  |
|  | TR5 - Provide accurate Traveler Information |  |
| TR5a) Traveler Name |  |
| TR5b) Traveler Phone Number |  |
|  | TR6 - Multi-room bookings |  |

Please ensure to reference the latest launch requirements on this [link](https://support.expediapartnersolutions.com/hc/en-us/articles/360011899520-Launch-Requirements-B2C-Standalone-).